

ABSTRACT OF THE DISCLOSURE

A speech recognition support method in a system to retrieve a map in response to a user's input speech. The user's speech is recognized and a recognition result is obtained. If the recognition result represents a point on the map, a distance between the point and a base point on the map is calculated. The distance is decided to be above a threshold or not. If the distance is above the threshold, an inquiry to confirm whether the recognition result is correct is output to the user.